

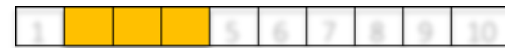
Phased Guidelines for the General Public and Businesses to Maximize Public Health and Economic Reactivation

Tiered Recommendations for Employers/Businesses and Employees

Normal Risk



Low Risk



Moderate Risk



High Risk



<p>Retail (including Grocery Stores, Pharmacy) and other establishments providing services to the public</p>	<p>Retail establishments operate under heightened hygiene and cleaning standards. Monitor employees for symptoms</p> <ul style="list-style-type: none"> • Signage to encourage customers to use cleaning wipes and hand sanitizer • Ensure cleaning wipes are near shopping carts and shopping baskets <p>Provide hand sanitizer at checkout counters and entrance/exit</p>	<p>Retail establishments exercise discernment, establishing principles for safe environment and public trust. Monitor employees for symptoms and encourage face coverings for any interactions taking place within 6 feet</p> <ul style="list-style-type: none"> • Face coverings should be worn for interactions that take place within a 6- foot distance • Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines • Assign an employee to disinfect carts and baskets regularly • Resume to normal patron capacity • Provide hand sanitizer at checkout counters and entrance/exit • Set an established daily window of time for high-risk individuals to come in without pressure from crowds • Staff only come closer than 6 feet when accepting payment or delivering goods or services if wearing a face covering • One-way aisles to support physical distancing • Discourage bringing kids or strollers in stores when possible to allow as much space as possible in aisles • Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance • Deliver products through curbside pick-up or delivery • Make regular announcements to remind customers to follow physical distancing guidelines 	<p>Retail establishments create a safe environment for customers and staff with frequent reminders on distancing and hygiene. Monitor employees for symptoms. Customers and employees wear face coverings</p> <ul style="list-style-type: none"> • Both customers and employees should wear face coverings⁷ • Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines • Assign an employee to disinfect carts and baskets after each use • Maximum number of patrons must be such that a 6- foot distance between patrons and employees can be easily maintained (1 person per 120 square feet) • Provide hand sanitizer at checkout counters and entrance/exit • Limit purchase quantities on certain goods selling out quickly; this will help maintain ability to meet needs of patrons and limit crowds and lines • Set an established daily window of time for high-risk individuals to come in without pressure from crowds • Staff may only come closer than 6 feet when accepting payment or delivering goods or services if wearing face covering • One-way aisles to support physical distancing • Discourage bringing kids or strollers into stores when possible to allow as much space as possible in aisles • Consider installing a clear plastic partition between cashier and customer where it is not possible to 	<p>Essential retail (e.g., grocery, hardware, etc.) create a safe environment for customers and staff with frequent reminders on distancing and hygiene. Monitor patrons and employees for symptoms. Customers and employees wear face coverings</p> <ul style="list-style-type: none"> • Both customers and employees should wear face coverings • Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines • Assign an employee to disinfect carts and baskets after each use • Maximum number of patrons must be such that a 6- foot distance between patrons and employees can be easily maintained (1 person per 120 square feet) • Provide hand sanitizer at checkout counters and entrance/exit • Limit purchase quantities on certain goods selling out quickly; this will help maintain ability to meet needs of patrons and limit crowds and lines • Set an established window of time for high-risk individuals to come in without pressure from crowds • Staff may only come closer than 6 feet when accepting payment or delivering goods or services if wearing face covering • One-way aisles to support physical distancing • Discourage bringing kids or strollers into stores when possible to allow as much space as possible in aisles
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<p>Retail (including Grocery Stores, Pharmacy) and other establishments providing services to the public</p>		<ul style="list-style-type: none"> • Signage to encourage customers to use cleaning wipes and hand sanitizer • Ensure cleaning wipes are near shopping carts and shopping baskets • Specific Guidance for Grocery & Pharmacy • Separate order and delivery areas to keep customers from waiting too long in confined areas together • Take extra precautions when permitting self-serving any items that are food-related • Only make bulk items available if they are individually packaged • Allow individuals to bring their own bags, mugs, or reusable items from home • Waive prescription delivery fees for high-risk individuals 	<ul style="list-style-type: none"> • Make regular announcements to remind customers to follow distancing guidelines <p>Specific Guidance for Grocery & Pharmacy</p> <ul style="list-style-type: none"> • Separate order and delivery areas to keep customers from waiting too long in confined areas together • Prevent people from self-serving any items that are food-related; lids for cups provided by staff • Only make bulk items available if they are individually packaged • Do not allow individuals to bring their own bags, mugs, or other reusable items from home • Waive prescription delivery fees 	<ul style="list-style-type: none"> • Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance • Deliver products through curbside pick-up or delivery • Make regular announcements to remind customers to follow physical distancing guidelines • Specific Guidance for Grocery & Pharmacy • Separate order and delivery areas to keep customers from waiting too long in confined areas together • Prevent people from self-serving any items that are food-related; lids for cups provided by staff • Only make bulk items available if they are individually packaged • Do not allow individuals to bring their own bags, mugs, or other reusable items from home • Waive prescription delivery fees
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