

# Phased Guidelines for the General Public and Businesses to Maximize Public Health and Economic Reactivation

## Tiered Recommendations for Employers/Businesses and Employees

	Normal Risk	Low Risk	Moderate Risk	High Risk
	<p>A horizontal color scale from left to right, showing a gradient from green to red. The scale is divided into 10 equal segments, each labeled with a number from 1 to 10. The first segment is green, followed by two yellow segments, then five orange segments, and finally three red segments.</p>	<p>A horizontal color scale from left to right, showing a gradient from white to red. The scale is divided into 10 equal segments, each labeled with a number from 1 to 10. The first segment is white, followed by one yellow segment, then eight orange segments, and finally one red segment.</p>	<p>A horizontal color scale from left to right, showing a gradient from white to red. The scale is divided into 10 equal segments, each labeled with a number from 1 to 10. The first four segments are white, followed by six orange segments, and finally one red segment.</p>	<p>A horizontal color scale from left to right, showing a gradient from white to red. The scale is divided into 10 equal segments, each labeled with a number from 1 to 10. The first seven segments are white, followed by three red segments.</p>
Retail (including Grocery Stores, Pharmacy) and other establishments providing services to the public	<p>Retail establishments operate under heightened hygiene and cleaning standards. Monitor employees for symptoms</p> <ul style="list-style-type: none"> <li>Signage to encourage customers to use cleaning wipes and hand sanitizer</li> <li>Ensure cleaning wipes are near shopping carts and shopping baskets</li> </ul> <p>Provide hand sanitizer at checkout counters and entrance/exit</p>	<p>Retail establishments exercise discernment, establishing principles for safe environment and public trust.</p> <p>Monitor employees for symptoms and encourage face coverings for any interactions taking place within 6 feet</p> <ul style="list-style-type: none"> <li>Face coverings should be worn for interactions that take place within a 6-foot distance</li> <li>Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines</li> <li>Assign an employee to disinfect carts and baskets after each use</li> <li>Resume to normal patron capacity</li> <li>Provide hand sanitizer at checkout counters and entrance/exit</li> <li>Set an established daily window of time for high-risk individuals to come in without pressure from crowds</li> <li>Staff only come closer than 6 feet when accepting payment or delivering goods or services if wearing a face covering</li> <li>One-way aisles to support physical distancing</li> <li>Discourage bringing kids or strollers in stores when possible to allow as much space as possible in aisles</li> <li>Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance</li> <li>Deliver products through curbside pick-up or delivery</li> <li>Make regular announcements to remind customers to follow physical distancing guidelines</li> </ul>	<p>Retail establishments create a safe environment for customers and staff with frequent reminders on distancing and hygiene. Monitor employees for symptoms. Customers and employees wear face coverings</p> <ul style="list-style-type: none"> <li>Both customers and employees should wear face coverings<sup>7</sup></li> <li>Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines</li> <li>Assign an employee to disinfect carts and baskets after each use</li> <li>Maximum number of patrons must be such that a 6-foot distance between patrons and employees can be easily maintained (1 person per 120 squarefeet)</li> <li>Provide hand sanitizer at checkout counters and entrance/exit</li> <li>Limit purchase quantities on certain goods selling out quickly; this will help maintain ability to meet needs of patrons and limit crowds and lines</li> <li>Set an established daily window of time for high-risk individuals to come in without pressure from crowds</li> <li>Staff may only come closer than 6 feet when accepting payment or delivering goods or services if wearing face covering</li> <li>One-way aisles to support physical distancing</li> <li>Discourage bringing kids or strollers into stores when possible to allow as much space as possible in aisles</li> <li>Consider installing a clear plastic partition between cashier and customer where it is not possible to</li> </ul>	<p>Essential retail (e.g., grocery, hardware, etc.) create a safe environment for customers and staff with frequent reminders on distancing and hygiene. Monitor patrons and employees for symptoms. Customers and employees wear face coverings</p> <ul style="list-style-type: none"> <li>Both customers and employees should wear face coverings</li> <li>Maintain signage to remind and help individuals stand at least 6 feet apart, including outside when in line, and in store check-out lines</li> <li>Assign an employee to disinfect carts and baskets after each use</li> <li>Maximum number of patrons must be such that a 6-foot distance between patrons and employees can be easily maintained (1 person per 120 square feet)</li> <li>Provide hand sanitizer at checkout counters and entrance/exit</li> <li>Limit purchase quantities on certain goods selling out quickly; this will help maintain ability to meet needs of patrons and limit crowds and lines</li> <li>Set an established window of time for high-risk individuals to come in without pressure from crowds</li> <li>Staff may only come closer than 6 feet when accepting payment or delivering goods or services if wearing face covering</li> <li>One-way aisles to support physical distancing</li> <li>Discourage bringing kids or strollers into stores when possible to allow as much space as possible in aisles</li> </ul>

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Retail (including Grocery Stores, Pharmacy) and other establishments providing services to the public		<ul style="list-style-type: none"><li>• Signage to encourage customers to use cleaning wipes and hand sanitizer</li><li>• Ensure cleaning wipes are near shopping carts and shopping baskets</li><li>• <b>Specific Guidance for Grocery &amp; Pharmacy</b></li><li>• Separate order and delivery areas to keep customers from waiting too long in confined areas together</li><li>• Take extra precautions when permitting self-serving any items that are food-related</li><li>• Only make bulk items available if they are individually packaged</li><li>• Allow individuals to bring their own bags, mugs, or reusable items from home</li><li>• Waive prescription delivery fees for high-risk individuals</li></ul>	<ul style="list-style-type: none"><li>• Make regular announcements to remind customers to follow distancing guidelines</li></ul> <p><b>Specific Guidance for Grocery &amp; Pharmacy</b></p> <ul style="list-style-type: none"><li>• Separate order and delivery areas to keep customers from waiting too long in confined areas together</li><li>• Prevent people from self-serving any items that are food-related; lids for cups provided by staff</li><li>• Only make bulk items available if they are individually packaged</li><li>• Do not allow individuals to bring their own bags, mugs, or other reusable items from home</li><li>• Waive prescription delivery fees</li></ul>	<ul style="list-style-type: none"><li>• Consider installing a clear plastic partition between cashier and customer where it is not possible to maintain 6 feet of distance</li><li>• Deliver products through curbside pick-up or delivery</li><li>• Make regular announcements to remind customers to follow physical distancing guidelines</li><li>• <b>Specific Guidance for Grocery &amp; Pharmacy</b></li><li>• Separate order and delivery areas to keep customers from waiting too long in confined areas together</li><li>• Prevent people from self-serving any items that are food-related; lids for cups provided by staff</li><li>• Only make bulk items available if they are individually packaged</li><li>• Do not allow individuals to bring their own bags, mugs, or other reusable items from home</li><li>• Waive prescription delivery fees</li></ul>
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